



Prishtinë, 17 September 2019

Mr. Fitim Sadiku, Secretary General  
Ministry of Foreign Affairs

## RECOMMENDATION LETTER

**Complaint No. 265/2019**

**Versus**

**Ministry of Foreign Affairs**

Dear Mr. Sadiku,

The Ombudsperson, pursuant to Article 16, paragraph 1, of the Law No. 05/L-019 on Ombudsperson and according to Article 10 of the Law No. 03/L-215 on Access to Public Documents,<sup>1</sup> on 20 of March 2019, admitted a complaint of Mrs. Arta Berisha, the journalist engaged in “The truth Online” Project, which has been accomplished in cooperation with Association of Journalists and Balkan Investigative Reporting Network (BIRN), lodged versus the Ministry of Foreign Affairs (MFA), due to the failure to respond on the request for Access to Public Documents. The complainant, on 13 September, through an e-mail, lodged a request for access to public documents, actually for access on the following data: *Does the Ministry of Foreign Affairs have a budget for online and social media marketing, which are the media and social networks where the budget is spent, and for what time period the contracts have been signed.* The following data has been requested for 2017 and 2018.

The Ombudsperson, on 24 April 2019, addressed a letter to the Secretary General of the MFA requesting information on the actions taken by the MFA regarding the complainant's request for access to the requested documents. On 3<sup>rd</sup> of May 2019, a meeting was held between OI representatives and the MFA Secretary General, in which was stated that a response is going to be served to the Ombudsperson as well as the complainant. On 3<sup>rd</sup> of May 2019, after the meeting between OI representatives and the MFA, Assistant to the Secretary General, via email requested from the OI a copy of the complainant's request addressed to MFA, and on 5<sup>th</sup> of May 2019, OI representative, through an e-mail sent the requested document to the Office of the Secretary General at the MFA. On 22 May 2019, the OI representative contacted the Secretary General's office regarding the actions that the MFA has taken in relation to the complaint, following a meeting on 3<sup>rd</sup> of May 2019, but has not received a response.

Since no response has been served to the Ombudsperson on the letter of 24 April 2019, the

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<sup>1</sup> Law No. 06/L-081 on Access to Public Documents has entered into force on July 19, 2019, while the request addressed from the complainant was lodged prior to entrance of the new Law in effect.

Ombudsperson addressed again the Secretary General regarding the complaint, but no response has been provided as per this issue.

The Ombudsperson reiterates that the Constitution of Republic of Kosovo, in Article 41, paragraph 1, foresees the right to Access Public Documents: *“Every person enjoys the right of access to public documents”*. While paragraph 2 of the same Article stipulates that: *“Documents of public institutions and organs of state authorities are public, except for information that is limited by law due to privacy, business trade secrets or security classification”*.

The right to be informed is the right guaranteed by the Universal Declaration on Human Rights, Article 19 of which determines: *“Everyone has the right to freedom of opinion and expression; this right includes freedom to hold opinions without interference and to seek, receive and impart information and ideas through any media and regardless of frontiers.”* Freedom to hold and to give information is foreseen with Article 10, paragraph 1 of the European Convention on Human Rights (ECHR) - [Freedom of expression]: *“Everyone has the right to freedom of expression. This right shall include freedom to hold opinions and to receive and impart information and ideas without interference by public authority and regardless of frontiers...”*

The spirit of Article 41 of the Constitution has been forwarded also on Article 1 of the LAPD, according to which: *“This Law shall guarantee the right of every natural and legal person to have access, without discrimination on any grounds, following a prior application, to official documents maintained, drawn or received by the public institutions”*.

The Ombudsperson observes that the failure of MIT to respond on complainant's request, despite the fact that is in contradiction with the LAPD but it is also opposite with the Law No. 05 / L-031 on General Administrative Procedure, actually the principle of open administration, set out in Article 9, paragraph 1: *“Public organs shall act with transparency.”* Additionally, the lack of decision in the form prescribed by law draws also the lack of notification of the party to the right of appeal, which also constitutes a violation of the right to use legal remedies.

The Ombudsperson reiterates that European Court on Human Rights (ECtHR) practice, according to Article 53 of the Constitution, represents the bases for interpretation of human rights. In case *Observer and Guardian versus United Kingdom*, ECtHR judged that *“denying to the public information on functioning of state's bodies means to violate the basic right of democracy.”*<sup>2</sup>

The Ombudsperson estimates that exceptions from the right of access to documents are stipulated in Article 12 of the LAPD. Information can be limited solely on the purpose of protection of public legitimate interests, of life or other private legitimate interests, determined by the legislation at force.

The Ombudsperson finds that, in the complainant's case, the MFA has failed to comply with the positive obligations related to permitting, namely granting access to public documents in accordance with the request filed by the complainant, which is sanctioned by national acts as

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<sup>2</sup> Case of Observer And Guardian V. The United Kingdom, (Application no. 13585/88, 26 November 1991.

well as international instruments.

### ***Legal obligation for cooperation with the Ombudsperson Institution***

The Ombudsperson ascertains that the MFA, apart the failure to meet obligations which derive from the Constitution of Republic of Kosovo (Article 41 and Article 132, paragraph 3), has also failed to fulfill obligations which arise from the LAPD and the Law on Ombudsperson (Article 25), based on which, all authorities have the liability to respond on Ombudsperson's request for conducting investigations as well as provide appropriate assistance according to his requests. Refusing of civil servant, public official or public authority to cooperate with the Ombudsperson is a reason why the Ombudsperson may request, from competent authority, initiation of administrative proceedings, including disciplinary measures undertaking, dismissal from a workplace or civil service. In case the institution refuses to cooperate or intervenes into the investigation process, the Ombudsperson has the right to request from the competent prosecution, initiation of legal proceedings for intrusion in accomplishing official duties.

With the aim to increase respect of the right to access public documents, as a constitutional and legal right, so that citizens and civil society exercises this right, as a firm tool for overseeing the work of authorities that would influence on improving the work of state bodies and increase transparency and accountability, the Ombudsperson, pursuant to Article 135, paragraph 3 of the Constitution of Republic of Kosovo,

## **RECOMMENDS**

### **The Ministry of Foreign Affairs**

- ***To review complainant's request and to respond to her requirement, in consistency with the Law no.06/L-081 on Access to Public Documents and in conformity with relevant legislation at force.***
- ***To respond to Ombudsperson's request.***

In compliance with Article 132, paragraph 3, of the Constitution of Republic of Kosovo ("Every organ, institution or other authority exercising legitimate power of the Republic of Kosovo is bound to respond to the requests of the Ombudsperson and shall submit all requested documentation and information in conformity with the law") and Article 28 of the Law No.05/L-019 on Ombudsperson, ("Authorities to which the Ombudsperson has addressed recommendation, request or proposal for undertaking concrete actions, including disciplinary measures, must respond within thirty (30) days. The answer should contain written reasoning regarding actions undertaken about the issue in question"), You are kindly asked to inform us on steps to be undertaken regarding this issue.

Warmly submitted,

Hilmi Jashari

Ombudsperson