

WHO IS THE OMBUDSPERSON

The Ombudsperson is a legal mechanism for protection, monitoring and promotion of human rights and fundamental freedoms of natural and legal persons from unlawful and irregular actions or inactions of the public authorities, institutions and persons or other authorities which exercise public authorities in the Republic of Kosovo.

The Ombudsperson has the powers to conduct investigations whether to provide the response to the complainant or (ex-officio) procedure initiation.

WHO CAN ADDRESS THE OMBUDSPERSON

All natural or legal persons who claim that their right to a safe and healthy environment has been breached.

All natural and legal persons who claim that responsible bodies have failed to react related to their complaints on restriction of their right to safe and healthy environment.

OMBUDSPERSON INSTITUTION REGIONAL OFFICES

Office in Prishtinë

Address: Str. "Migjeni", No.21, 10000 Prishtinë/ Priština

Tel: +383 (0) 38 223 782

For complaints please phone at the following number

080015555 free-of-charge

E-mail: info.oik@oik-rks.org

web:<https://www.oik-rks.org/>

Office in Prizren

Address: Str. "Remzi Ademi", n. n.

Regional Pension Administration Building in Prizren, 3rd floor

Tel: +383 (0)29 222 138

Office in Pejë/Peć

Address: Str. "Queen Teuta"

No.59, 3rd floor, No. 3, Municipal building Tel: +383 (0)39 432 931

Office in Gjilan/Gnjilane

Address: Str. "Bulevardi i Pavarësisë"

(former Court's building), n. n.

Tel: +383 (0)280 320 843

Office in Ferizaj/ Uroševac

Address: Municipal building (ground floor)

Tel: +383 (0)290 326 032

Office in Gjakovë/Đakovica

Address: Str. "Ismail Qemali"

(former Cadastral building)

Tel +383 (0)390 327 698

Office in Mitrovicë/Mitrovica

Address: Str. "Afrim Zhitia", n. n.

Kosovo Pension Administration Building III Floor, Office No. 11 and 12

Tel: +383 (0)28 530 138

Sub-office, Mitrovicë/Mitrovica

Address: Str. "Sami Frashëri" n. n. Bosnian Neighborhood,

AOK building in the North of Mitrovica,

tel: 00381649560050 // + 383 (0) 45 455 319

Office in Graçanicë/ Gračanica

Address: Str. "Car Lazar", n. n.

Mobil: +383 (0) 44 367 719

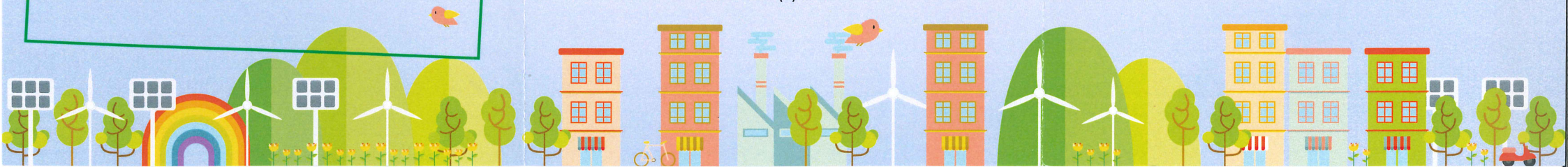
Mobil: +383 (0) 44 322 979



Institucioni i Avokatit të Popullit në Republikën e Kosovës
Institucija Ombudsmana Republike Kosovo
Ombudsperson Institution of Republic of Kosovo

OMBUDSPERSON INSTITUTION

**THE RIGHT TO SAFE
AND HEALTHY
ENVIRONMENT**



THE RIGHT TO SAFE AND HEALTHY ENVIRONMENT

The Constitution of Republic of Kosovo determines PROTECTION OF ENVIRONMENT as a principle on which country's constitutional order is based.

The Constitution obliges all within the territory of Republic of Kosovo to have due regard for the environment.

Nature and biodiversity, environment and national inheritance are everyone's responsibility.

Any spatial planning in the Republic of Kosovo should ensure sustainable and balanced development, precondition for social and economic development, sustainable adjustment of environment, by ensuring equal treatment, free movement and adequate access to public services for citizens.

It is country's liability to ensure suitable road infrastructure for pedestrians' unobstructed movement as well as special infrastructure for persons with limited abilities.

WHEN CAN YOU ADDRESS THE OMBUDSPERSON?

In case you think that your right to a safe and healthy environment is being restricted from pollution of air, water, soil, noise and waste, as a result of arbitrary actions of the third persons or as a result of action or inaction of public authorities, your complaint can be lodged with the Ombudsperson Intuition.

WHO IS RESPONSIBLE FOR PROTECTION OF THE ENVIRONMENT

Responsible for protection of environment are natural or legal persons who exercise public administrative functions, according to the Law, including liabilities, activities or special services related to the environment:

- Public Institutions of the Central Level
- Ministry of Environment and Spatial Planning
- Specialized Agencies
- Kosovo Police
- Municipalities

WHICH ARE BASIC ENVIRONMENTAL PRINCIPLES

I. PUBLIC PARTICIPATION IN DECISION-MAKING

Institutions of public power have the liability that through public hearing processes, guarantee and enable to each person in the country the possibility to influence in the environment where he/she lives and works.

II. THE RIGHT FOR ACCESS TO ENVIRONMENTAL INFORMATION

It is the right of each natural and legal person to be informed by responsible authorities timely and regularly, objectively and entirely regarding the state of the environment as well as on precautionary measure of dissemination of the pollution that is hazardous for the environment, health and human life.

III. ACCESS TO JUSTICE

Each legal or natural person, in case of restriction of environmental rights, has the right to address the competent administrative body and the Court to protect his/her rights.

